

HealthSolve Care Management Software

We provide specialist care solutions for aged, acute, community and primary care that can be shared across all areas of the health sector.

The HealthSolve Care System is a rules based dynamic care planning / pathway tool set that is highly configurable. Embedded Assessment tools link the process and provides real-time decision support based on agreed guidelines. Sitting seamlessly behind this layer is a complex work flow management tool.

Our Care solution provides you with a powerful set of tools to

- * Coordinate patient/resident/client activities
- * Improve quality through best practice
- * Coordinate staff and provider activities and manage their cost
- * Optimize work flow
- * Enhance the patient/resident/client journey
- * Improve business and clinical decision making
- * Communicate, consolidate and share data across the continuum of care

HealthSolve was founded in Australia in 1994 and now provide care systems and 24 x 7 support to over 6000 personnel who use our solutions daily.

Our care solutions are used by a broad range of personnel with versions configured for use by Doctors, Nurses, Allied Health, Clerical Management, Care Staff either individually or as teams.

Our solutions are secure, web based and designed to meet industry standards. HealthSolve solutions are easily configurable to your workflow, highly scalable and will readily integrate with other systems.

We provide you with the following modules—choose one, several or all:-

- Patient /Client/Resident Administration
- Care Management
- Staff Management
- Facility Management
- Quality Management
- Cost Management
- Decision Support
- Interoperability

HealthSolve provides a full range of services including:

- Locally Installed solutions
- Hosted solutions (Software as a Service)
- Consulting
- Project Management
- Implementation
- 24 x 7 Support
- Training

Contact us for a demonstration

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Resident Administration

Resident database

- o Demographic details
- o Contacts
- o Admit, Transfer, Discharge, Leave
- o Resident Appointments
- o Waiting List

Longitudinal Record

- o Maintains a full, accessible history of all resident demographic, assessment and care information.

Care Management

Assessments

- o Use your preferred assessment tools or select from our library

ACFI Module

- o ACAP diagnosis codes
- o Appraisal Pack checklists
- o Compulsory Assessments
- o Comprehensive CMA's

Resident Care & Lifestyle Plans

- o Supports individualised care plans
- o Design and monitor all aspects of a resident's lifestyle requirements

Observations & Measurements

- o Record weight, BSL etc
- o View as table or graph

Referrals

- o Create, send and manage referrals

Facility Management

Medicare - Aged Care On Line

- o HealthSolve's connection tools provide connectivity to Medicare On Line for submission of claims and ACFI appraisal information.

Waiting List

- o Keep track of potential residents - all data collected forms part of the permanent record.

Flexible Forms

- o HealthSolve's flexible forms builder provides the opportunity to create on line forms for any purpose
- o eg Hazard Reports, Audits, Comments, Complaints

Multi-disciplinary Capacity

- o Share care plans with GPs & Allied Health

Reporting

- o Ad Hoc report builder to create and save reports in your preferred format
- o All reports can be exported to a range of file formats eg: xls, doc, pdf, csv

Communication

- o Global Notice Board for all users
- o Internal messaging system for individual users

Staff Management

Provider/Clinician management

- o Competencies, accreditations with alerts

Rostering

- o Master rosters
- o Daily staffing adjustments
- o Acuity
- o Budget driven

Quality Management

- o Supports Accreditation Standards
- o Track variances, incidents
- o Monitor Outcomes
- o Links to Best Practice
- o Links to Policy / Procedures
- o Incident monitoring
- o Staff expiry dates for Registration, Police Checks etc

Cost Management

- o Monitor cost of care by individual, single or multiple locations

Decision Support

- o Alerts & Allergies
- o Complementary & conflicting care
- o Warnings

Knowledge References

- o Links interventions to evidence
- o JBI Connect

Reports

- o Provides a full range of reports

Connection

Universal Connector

- o Medicare On Line
- o Resident administration systems
- o GP systems

Communication

- o Global notice board
- o Private messaging