

# HealthSolve Care Management Software

We provide specialist care solutions for aged, acute, community and primary care that can be shared across all areas of the health sector.

The HealthSolve Care System is a rules based dynamic care planning / pathway tool set that is highly configurable. Embedded Assessment tools link the process and provides real-time decision support based on agreed guidelines. Sitting seamlessly behind this layer is a complex work flow management tool.

Our Care solution provides you with a powerful set of tools to

- \* Coordinate patient/resident/client activities
- \* Improve quality through best practice
- \* Coordinate staff and provider activities and manage their cost
- \* Optimize work flow
- \* Enhance the patient/resident/client journey
- \* Improve business and clinical decision making
- \* Communicate, consolidate and share data across the continuum of care

HealthSolve was founded in Australia in 1994 and now provide care systems and 24 x 7 support to over 6000 personnel who use our solutions daily.

Our care solutions are used by a broad range of personnel with versions configured for use by Doctors, Nurses, Allied Health, Clerical Management, Care Staff either individually or as teams.

Our solutions are secure, web based and designed to meet industry standards. HealthSolve solutions are easily configurable to your workflow, highly scalable and will readily integrate with other systems.

We provide you with the following modules—choose one, several or all:-

- Patient /Client/Resident Administration
- Care Management
- Staff Management
- Facility Management
- Quality Management
- Cost Management
- Decision Support
- Interoperability

HealthSolve provides a full range of services including:

- Locally Installed solutions
- Hosted solutions (Software as a Service)
- Consulting
- Project Management
- Implementation
- 24 x 7 Support
- Training

Contact us for a demonstration

[info@healthsolve.com.au](mailto:info@healthsolve.com.au)

1800 803 118

[www.healthsolve.com.au](http://www.healthsolve.com.au)

## Client Administration

### Client database

- o Demographic details
- o Contacts
- o Admit, Transfer, Discharge, Leave
- o Appointments
- o Waiting List / Clinics

### Longitudinal Record

- o Maintains a full, accessible history of all client demographic, assessment and care information.

## Care Management

### Assessments

- o Use your preferred assessment tools or select from our library

### Client Care Plans / Clinical Pathways

- o Supports individualised care plans
- o Design and monitor all aspects of a clinical pathway

### Observations & Measurements

- o Record weight, BSL etc
- o View as table or graph

### Longitudinal Record

- o Maintains a full, accessible history of all client demographic, assessment and care information.

### Referrals

- o Create, send and manage referrals

## Organisation Management

### Waiting List

- o Keep track of potential clients - all data collected forms part of the permanent record.
- o Ability to manage shared waiting lists and referrals

### Flexible Forms

- o HealthSolve's flexible forms builder provides the opportunity to create on line forms for any purpose
- o e.g. Hazard Reports, Audits, Comments, Complaints

### Multi-disciplinary Capacity

- o Share care plans with Medical Staff & Allied Health

### Reporting

- o Ad Hoc report builder to create and save reports in your preferred format
- o All reports can be exported to a range of file formats eg: xls, doc, pdf, csv

### Communication

- o Global Notice Board for all users
- o Internal messaging system for individual users

## Staff Management

### Provider/Clinician management

- o Competencies, accreditations with alerts
- o Demographic information

### Rostering

- o Master rosters
- o Daily staffing adjustments
- o Budget driven

## Quality Management

- o Supports Accreditation Standards
- o Track variances, incidents
- o Monitor Outcomes
- o Links to Best Practice
- o Links to Policy / Procedures
- o Incident monitoring
- o Staff expiry dates for Registration, Police Checks etc

## Cost Management

- o Monitor cost of care by individual, single or multiple locations

## Decision Support

- o Alerts & Allergies
- o Complementary & conflicting care
- o Warnings

## Knowledge References

- o Links interventions to evidence
- o JBI Connect

## Reports

- o Provides a full range of reports

## Connection

### Universal Connector

- o Medicare On Line
- o Client administration systems
- o GP systems

### Communication

- o Global notice board
- o Private messaging

## Mobility

- o Web based application that can be accessed using any standard mobile technology e.g. GPRS connected laptops.
- o Enter data once at the point of care.